MyCare Ohio: Introduction to Billing

As you're already aware, the Akron Canton Area Agency on Aging goes live with MyCare Ohio on July 1, 2014. On that date, providers will begin billing CareSource or United Healthcare (the plans) directly for service delivered in PASSPORT or the Assisted Living Waiver (instead of billing the AAA).

Many of the questions we've been receiving from providers have been about how providers are to bill for service. We finally have located information to address some of these questions. Following is the location on the respective plan's website about billing in their system.

> ### *CareSource –*
> https://www.caresource.com/providers/ohio/caresource-mycare-ohio/claims/
>
> ### *United Healthcare –*
> http://www.uhccommunityplan.com/health-professionals/oh/members-information.html

Note that the AAA is unable and unauthorized to provide technical assistance on how the provider does billing for either of the plans. If questions arise, they should be directed to the respective plans' helpline as identified on their websites.

Additionally, the provider is responsible for determining which plan each of their consumers has selected so they'll know which plan to bill for each consumer's services. Unfortunately, at present this has to be done via the MITS portal one consumer at a time. The AAA is currently assembling instructions on how to do this search in the MITS portal and will distribute when completed.

The AAA is currently on a quest with the plans and the IT staff to determine if there is a more efficient method of obtaining this information in larger quantities than a single search for each consumer. If we're able to locate or determine a better mechanism for searching we will distribute that information to our provider network. But at this point, as a single search, it would benefit those providers with a larger census to get started on that earlier rather than later.

We'll provide more information as it becomes available.

Extra Credit: You can also do more research on MyCare Ohio at the ODM (Ohio Department of Medicaid) website –
http://medicaid.ohio.gov/PROVIDERS/ManagedCare/IntegratingMedicareandMedicaidBenefits.aspx.