



gettingwiser.org



COVID-19 Resource Guide

Support for Older Adults

As always, we are committed to helping our older adults and their families proactively address the challenges of aging and caregiving. The COVID-19 Pandemic has now added challenges, which this resource guide provides tools and support to help combat the added struggles and help older adults in a time of great need.

Housing

- A community has affordable housing options for varying life stages and needs.

Outdoor Spaces and Buildings

- Green spaces, safe streets, sidewalks and outdoor seating can be used and enjoyed by people of all ages.
- Community and Health Services - Residents can access and afford the services required when they are ill or hurt.

Community Engagement/ Social Participation (Arts and Fun)

- Sadness and isolation are combated by the availability of accessible and fun social activities.

Transportation and Walkability

- Public transit options are available and provide non-drivers with rides to and from necessary activities.
- Employment, Volunteerism and Civic Participation - Older people can have the option to continue to work, volunteer their skills and engage in community life.

Communication and Information

- Information is disseminated through a variety of means to accommodate all.
- Respect and Social Inclusion
- Young and old learn from one another and honor what each has to offer.

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Special COVID-19 offerings and practices by local and national businesses are subject to change by location and as the pandemic progresses.





DIRECTION HOME

AKRON CANTON AREA AGENCY ON AGING & DISABILITIES

CARES Act Community Support Programs*

For more information, Contact the Aging and Disability Resource Center at 1-877-770-5558

Care Coordination Express

Care Coordination Express provides FREE short-term care and personalized services to seniors for up to 60 days following a recent hospital stay. Receiving care at home allows individuals to remain independent and avoid social isolation while recovering.

Qualifications:

- Must be 60 years or older
- Reside in Portage, Stark, Summit, or Wayne Counties
- Had a recent hospital stay
- Must not be eligible for Medicaid or waiver services (contact your care manager if you are currently on a program)

ConnectMe DHAD

Summit County Council awarded DHAD federal CARES Act funding for computers, internet access, and IT support. The distribution of technology resources is targeted to individuals limiting social interaction due to COVID-19 and who are at risk of isolation, depression, and anxiety.

Qualifications include:

- Must be 60 years or older
- Reside in Summit County
- Self-report feelings of anxiety, depression, isolation, or sadness
- Lives alone
- Does not own technology or have finances to afford a purchase of technology

* Programs and Services are provided based on available funds and qualifications of the applicants. Please call for more information.

CARES Act Home Medical Equipment

Family Caregiver (Title III E) enrolled members may request home medical equipment (up to \$250 value) for unmet needs. To submit a request, contact your assigned care manager. For more information or to enroll in the program, contact Theresa Niewiadomski at 330-899-5243.

Wellness Kits

Wellness Kits include a mask, hand sanitizer, assistance program information, COVID resources, and other helpful items. Kits are available at a number of community events, senior centers, public housing units, and upon request.

Qualifications:

- Must be 60 years or older
- Self-reported as low-income
- Reside in Portage, Stark, Summit, or Wayne Counties
- Self-reported as lacking community support



Meals

2 programs are available

DoorDash

A one-time delivery of shelf stable food and pantry items.

Qualifications:

- Must be 60 years or older or diagnosed with a high risk condition such as diabetes, heart disease, lung disease, or an immunocompromised condition
- Self-reported as low-income
- Reside in Stark County, Akron, Twinsburg, Northfield, Sagamore Hills, or Macedonia

Home Delivered Meals

Prepared meals delivered to your home. Meals may be frozen or hot depending on need.

Qualifications:

- Must be 60 years or older
- Self-reported as low-income
- Reside in Portage, Stark, Summit, or Wayne Counties
- Self-reported as experiencing difficulty or inability to get or prepare meals at home
- Not active in waiver program that provides meals



The flyer is titled "Staying Healthy" in a large, green, cursive font with a red apple icon. Below the title, it states: "The Staying Healthy program supports older Ohioans age 60 or older who are unable to prepare meals for themselves and lack a meal support in their home or community." It also mentions: "Local participating restaurants prepare the meals for dine in, pick up, or delivery (where available)." At the bottom, it provides contact information: "For more information about the Staying Healthy program or other nutrition services for older adults, please call 1-877-770-5558 or email info@dhad.org". The flyer features a circular photo of an older woman in a blue plaid shirt holding a shopping bag. Logos for Ohio Department of Aging, DIRECTION HOME, and the "Senior Together Ohio" logo are at the bottom.

We're a PROUD PARTNER!

The Ohio Department of Aging's Staying Healthy program provides FREE healthy meals to older Ohioans in need.

Staying HEALTHY

The Staying Healthy program supports older Ohioans age 60 or older who are unable to prepare meals for themselves and lack a meal support in their home or community.

Local participating restaurants prepare the meals for dine in, pick up, or delivery (where available).

For more information about the Staying Healthy program or other nutrition services for older adults, please call 1-877-770-5558 or email info@dhad.org

Ohio | Department of Aging

DIRECTION HOME

Senior Together Ohio

Staying Healthy Restaurant Program

As a part of the statewide response to COVID-19, Ohio's aging network has introduced an initiative called Staying Healthy to increase small business restaurant investment while meeting the growing demand for meals. Staying Healthy supports local restaurants with economic relief to provide meals to older Ohioans. This initiative is supported through Older Americans Act's funds allocated by the CARES Act.

Qualifications:

- Must be 60 years or older
- Self-reported as low-income
- Reside in Portage, Stark, Summit, or Wayne Counties
- Self-reported as experiencing difficulty or inability to get or prepare meals at home
- Not active in waiver program that provides meals



Restaurants

SUMMIT COUNTY

AKRON

Luigi's Italian Restaurant

330-253-2999

- Carry out, curbside pick up

Noisy Oyster

330-864-7500

- Carry out, curbside pick up

Sushi Katsu

330-867-2334

- Carry out, delivery

Domenic's Rose Villa Restaurant

330-644-5522

- Carry out, delivery

D'Agnese's at White Pond Italian restaurant

234-678-3612

- Carry out, curbside pick up, contactless delivery

Dontino's Italian

330-928-9530

- Carry out, curbside pick up

Lock 15 Brewing Co.

234-900-8277

- Carry out, delivery

Uncle Tito's Mexican Grill

330-208-0429

- Carry out, curbside pick up, family style specials

Frank's Place on Market

330-376-8307

- Carry out, DoorDash

The Ramp Restaurant at Sandy Beach Marina

234-678-6370

- Carry out, family style specials

Eastside Lamp Post

330-733-5308

- Carry out, curbside pick up

El Malecon Mexican Grill

330-524-5568

- Carry out, curbside pick up

Fiesta Pizza and Chicken

330-784-0435

- Carry out, curbside pick up

Julian's

330-798-0043

- Carry out, curbside pick up

Redstone Pub and Grill

330-633-1094

- Carry out, curbside pick up

Taqueria La Loma

330-784-9300

- Carry out, curbside pick up

The Farmer's Rail

330-576-3333

- Carry out, curbside pick up

Papa Joe's Italian Market

330-923-7999

- Carry out, curbside pick up, contactless delivery

Niko's Sandwich Board and Café

330-794-5444

- Carry out, curbside pick up

The Square Scullery

330-983-9387

- Carry out, curbside pick up

Mr. Zub's Deli and Bar

330-252-0272

- Carry out, curbside pick up, delivery

Ms. Julie's Kitchen

330-819-3834

- Carry out, curbside pick up

Molly Brown's Country Café

330-784-4711

- Carry out, curbside pick up, delivery

Vasili's Greek Cuisine

330-864-0722

- Carry out, curbside pick up

BOMBA Taco + Bar

234-466-7180

- Carry out, curbside pick up, delivery

The Upper Deck

234-706-5958

- Carry out, curbside pick up, delivery

Waterloo Restaurant and Catering

330-773-5158

- Carry out, curbside pick up

Thai Pattaya Restaurant

330-644-8363

- Carry out, curbside pick up, delivery

Crave

330-253-1234

- Limited carry out and delivery, Grubhub, DoorDash, Uber Eats

Poké Fresh

330-217-1017

- Carry out and delivery

BARBERTON

Jalapeños

330-706-9554

- Carry out, curbside pick up, contactless delivery

Thano's Family Restaurant

330-861-1300

- Carry out, curbside pick up

Leach's Meats and Sweets

330-825-6400

- Carry out, curbside pick up, in store shopping

Ignite Brewing Company

234-571-5289

- Carry out and curbside pick up

Tomaso's Italian Villa

330-745-6063

- Carry out and curbside pick up

Dee's 50's Place Diner

330-745-6310

- Carry out and delivery

East of Chicago Pizza

330-753-3500

- Carry out and delivery

Papa Roni's

330-745-9999

- Carry out and delivery

Remarkable Diner

330-983-9787

- Carry out and curbside pick up

Angie's Italian Restaurant

330-745-6056

- Carry out and drive thru

Fa-rays Family Restaurant

330-745-6091

- Carry out, curbside pick up

Magic Subs and Gyros

330-805-4799

- Carry out, limited delivery

Green Diamond Grille & Pub

330-745-1900

- Carry out, limited menu, curbside pick up

Wasabi Express

234-334-7055

- Carry out, delivery

COPLEY

Rizzi's Pizza

330-668-2626

- Carry out, contactless delivery

CUYAHOGA FALLS

Moe's Southwest Grill

330-928-6600

- Carry out and family style specials

Village Gardens Restaurant

330-928-5751

- Carry out, curbside pick up



Twisted Tomato Pizzeria

330-928-2222

- Curbside pick up, and delivery

Poké Fresh

330-217-1017

- Carry out and delivery

FAIRLAWN

Hibachi Xpress

234-334-3818

- Carry out, contactless delivery

Mr. G's Pizzeria and Wings

330-836-1111

- Carry out, curbside pick up, contactless delivery

The Rail

330-864-7245

- Carry out, curbside pick up, delivery

Casa Del Rio Express

330-849-5160

- Carry out, curbside pick up, family style specials, contactless delivery

HUDSON

Oak & Embers

234-602-1056

- Carry out, curbside pick up, delivery

Farinacci Pizza

330-655-5222

- Carry out, curbside pick up

Hudson's Restaurant and Catering

330-650-1955

- Carry out, curbside pick up, contactless delivery

Comida Hudson

330-655-0059

- Carry out, curbside pick up

Flip Side

330-655-3547

- Limited carry out, curbside pick up

NORTON

Finny's Sports Bar & Grill

234-678-0738

- Carry out, curbside pick up

PENINSULA

Dilly's Drive-In

330-935-4444; 330-789-0170

- Carry out, curbside pick up

STOW

Roses Run

330-688-4653

- Carry out

Pancho and Lefty's Restaurant and Watering Hole

330-686-6781

- Carry out, curbside pick up

Phoenix Express

330-678-7788

- Carry out

Bellacino's Pizza & Grinders

330-678-3000

- Carry out, curbside pick up, DoorDash

Stownut Donut and Diner

330-676-1300

- Carry out, curbside pick up, Uber Eats

Garretts Mill Diner

330-926-1344

- Carry out, curbside pick up, limited delivery, Grubhub, Uber Eats

TALLMADGE

Sammie's Bar and Grill

234-678-8334

- Carry out, curbside pick up

Delanie's Grille

330-630-2888

- Carry out, curbside pick up, delivery

Seven Grains Natural Market

330-633-9999

- Carry out, curbside pick up, delivery, Grubhub

La Mexicana Cantina & Grill

330-630-2800

- Carry out, curbside pick up, delivery

TWINSBURG

Blue Canyon Kitchen and Tavern

330-486-2583

- Carry out, curbside pick up, and contactless delivery

UNIONTOWN

Tom & Chee

330-899-0979

- Carry out, curbside pick up, delivery

35 Brix

330-899-9200

- Carry out, curbside pick up, delivery, Uber Eats

The Town Tavern

330-896-4433

- Carry out, curbside pick up, delivery

PORTAGE COUNTY

KENT

Guys Pizza

330-678-5368

- Carry out and contactless delivery

Little City Grill

330-677-3444

- Carry out and delivery

Wild Goats

330-677-2326

- Carry out, curbside pick up, delivery

Black Iron Grille

330-552-3126

- Carry out, curbside pick up, family style, delivery

Belleria Pizza & Italian Restaurant

330-678-6000

- Carry out, curbside pick up, delivery

Fresco Mexican Grill & Salsa Bar

330-677-2588

- Carry out, curbside pick up, delivery

Kent Cheesemonger

330-593-5619

- Carry out, curbside pick up, delivery

Pacific East

234-263-5018

- Carry out and delivery with DoorDash, Uber Eats

Tree City Coffee

330-673-5522

- Carry out and drive through, delivery

Troy Grille

330-474-1661

- Carry out, curbside pick up, DoorDash delivery

Buffalo Wild Wings

330-678-9464

- Carry out, curbside, DoorDash delivery

Taco Tontos

330-677-0223

- Carry out, curbside pick up

Haymaker Farmers' Market

- Drive through farmers market

Scribbles Coffee Co

330-346-0337

- Free delivery

Bent Tree Coffee

330-474-7255

- Carry out, online order, curbside pick up, Kent delivery

MANTUA

Jake's Eats

330-274-0700

- Carry out, curbside pick up



RANDOLPH

Bob's Pizza & Drive Thru

330-325-187

- Drive thru, curbside pick up

RAVENNA

Dos Coronas

330-296-8848

- Carry out and delivery

Megan's Family Restaurant

330-235-9143

- Carry out and delivery

Guido's Pizza

330-296-9009

- Carry out and delivery

Mimi's Italian Grill & Bar

330-297-1119

- Carry out and family style meal specials

Double R Bar-B-Que and Creamery

330-235-9159

- Carry out and specials

ROOTSTOWN

Firehouse Grille and Pub

330-325-1604

- Carry out and delivery

STREETSBORO

Blasiolo's Pizza

330-626-3358

- Carry out, curbside pick up, contactless delivery

Don Patron Mexican Grill

330-593-9866

- Carry out, curbside pick up

Barrel Lodge Bar and Grill

330-968-6295

- Carry out, curbside pick up

Gionino's Pizzeria

330-626-4700

- Carry out, curbside pick up, delivery

Happy Moose Bar and Grill

330-626-9700

- Carry out, curbside pick up

El Campesino

330-626-9777

- Carry out, curbside pick up, delivery

Brown Derby

330-626-2171

- Carry out, curbside pick up

Fun Buffet

330-626-9188

- Carry out, curbside pick up

STARK COUNTY

CANAL FULTON

At Your Table Café

330-408-7771

- Carry out, delivery

Sisters Century House Restaurant

330-854-9914

- Carry out, delivery

Fennel & Thyme

330-244-6923

- Carry out, delivery, family style or regular
- Wed-Fri, 48 hr notice

Peace, Love and Little Donuts

330-970-9130

- Drive Thru, delivery

CANTON

AA Executive Catering

330.477.8588

- Carry out, delivery, special menus

Papa Gyros

330-497-1100

- Carry out, curbside pick up, delivery

Bombay Sitar

330-305-0671

- Carry out, delivery

Buffalo Wild Wings

734-844-9464

- Carry out, curbside pick up, delivery

Game Time Bar & Grill

330-956-5471

- Carry out, delivery

Gregory's Family Restaurant

330-477-1296

- Carry out, delivery

Jasmine Asian Bistro

330-493-3331

- Carry out

Nothing Bundt Cakes

330-222-3204

- Carry out, curbside pick up, delivery

Quaker Steak & Lube

330-433-9464

- Carry out, curbside pick up, delivery

Roosters Wings

330-546-7001

- Carry out, curbside pick up

Fat Head's Brewery

330-244-8601

- Carry out, curbside pick up

Samantha's Sunny Corner Restaurant

330-493-0523

- Carry out, delivery

Aunt Aylee's Berd-House Deli and Catering

330-479-1671

- Carry out 6-2, curbside pick up, delivery

Papa Bear's and Pizza Oven

330-493-0090

- Carry out, delivery, curbside pick up

Aladdin's Eatery

330-244-8855

- Carry out, delivery

Camellone Italian American Cuisine

330-754-6995

- Carry out, delivery

Coaches Burger Bar

330-639-1145

- Carry out, delivery

MELT Bar and Grilled

330-494-4604

- Carry out, delivery, curbside pick up

Royal Docks Brewing Co.

330-353-9103

- Carry out, delivery, curbside pick up

Smoke the Burger Joint

330-499-7665

- Carry out, delivery, curbside pick up

That Little Italian Kitchen

330-499-2248

- Carry out, delivery, curbside pick up

Gervasi Vineyard

330-497-1000

- Carry out and family style meals

La Pizzeria

330-477-4700

- Carry out, full menu and family style

Danny Boys

330-499-3726

- N Canton
- Carry out, delivery

DOWNTOWN CANTON

Basil Asian Bistro

330-452-3888

- Carry out, delivery

Fromage du Monde

330-274-9901

- Carry out, curbside pick up



George's Lounge

330-452-0029

- Carry out, delivery

Napoli's Italian Eatery

330-452-7456

- Carry out, delivery

Bender's Tavern

330-453-8424

- Carry out, delivery

Deli Ohio

330-453-7777

- Family Meal kits, Carry out

Cherry Blend Coffee Roasters

330-483-5297

- Carry out, delivery

HARTVILLE

Mi Casa Mexican Restaurant

330-877-1863

- Carry out, drive thru, curbside pick up

Hartville Kitchen Restaurant and Bakery

330-877-9353

- Carry out, curbside pick up

LOUISVILLE

China Garden

330-875-5568

- Carry out, delivery

Espresso Pizza

330-488-3100

- Carry out, delivery

Gionino's Pizzeria

330-875-1515

- Carry out, delivery

Señor Pancho's

330-875-4617

- Carry out, curbside pick up

Uptown Joe Coffee Shop

330-871-8318

- Carry out

Ermanno's Pizza

330-875-5519

- Carry out, delivery

Scratch Steakhouse and Lounge

330-871-8063

- Carry out, delivery

MASSILLON

Buffalo Wild Wings

330-837-2999

- Carry out, curbside pick up

Kozmo's Grille

330-832-8807

- Carry out, curbside pick up

Top of the Viaduct Restaurant & Catering

330-832-8292

- Carry out, contactless curbside pick up and delivery

MINERVA

Sandy Springs Brewing Company

330-522-4024

- Carry out, delivery

Your Pizza Shop

330-868-4009

- Carry out, delivery

NORTH CANTON

Eadies Fish House Bar & Grill

330-494-4000

- Carry out, delivery

Peace, Love and Little Donuts

330-526-6123

- Carry out, delivery

Twisted Citrus

330-305-9680

- Carry out, curbside pick up

Waffle House

330-497-1747

- Delivery

TD's Tailgate Grill

330-305-9660

- Carry out, curbside pick up, delivery

SOL Pie Pizza

330-494-3131

- Carry out, delivery

The Twisted Olive

330-899-0550

- Carry out, delivery, curbside pick up

Walther's Twin Tavern

234-714-9533

- Carry out, curbside pick up

WAYNE COUNTY

DALTON

Dutch Kitchen

330-683-0530

- Carry out, curbside pick up

Pioneer Coffeehouse

330-362-8668

- Carry out

Los Tios

330-828-2299

- Carry out, curbside pick up

ORRVILLE

Gionino's Pizzeria

330-682-0630

- Carry out, delivery

Mrs. J's

330-683-0666

- Carry out, delivery

Que Pasa Mexican Restaurant

330-683-0083

- Carry out, curbside pick up

Baja West Coast Kitchen

330-682-1895

- Carry out, delivery

Dravenstott's Restaurant

330-682-0776

- Curbside carry out in back

Jerry's Café

330-683-8696

- Curbside carry out in back

SHREVE

Des Dutch Essenhaus

330-567-2212

- Carry out, curbside pick up, delivery

SMITHVILLE

Village Catering Company

330-669-9151

- Carry out, delivery

WADSWORTH

Galaxy Restaurant

330-334-3663

- Carry out, curbside pick up, delivery

WOOSTER

Spoon Market & Deli

330-262-0880

- Carry out, delivery

Omaha Bob's Barbeque

330-262-9871

- Carry out, curbside pick up

The City Square Steakhouse

330-262-2489

- Carry out, curbside pick up

El Tapatio Mexican Restaurant

330-601-1100

- Carry out, curbside pick up



Grocery

ExactCare

1-844-287-1609

1-877-355-7225

- Medication Management and delivery assistance and assessments

Acme

- Senior hour/at risk 7-8 am
- 1st delivery free, \$14.96-19.95 after first delivery, \$2.95 pickup, medication delivery \$8

Aldi

- \$3.99 Instacart
- Online
- Senior hour/at risk
- 8:30-9:30 am Tues + Thurs

Big Lots

- Senior hour/at risk
- First hour of operation (location dependent)

BJ's

- Free in-club pickup, \$14.99 same day delivery
- Online
- Senior hour/at risk
- First hour of operation M/W/F (8-9 am)

Buehler's

- Senior hour/at risk
- Hours location dependent
- First 3 deliveries are free, then \$8.95-16.95 or \$18.95-21.95 for Wooster Milltown
- \$1.95 limited time curbside pickup (online)

Costco

- Senior hour/at risk
- 9-10 am M-F
- Free delivery on order \$75+
- Online

CVS

- Pharmacy delivery
- Due to Covid-19, no fee for delivery. Fees vary by medication and insurance plans. Prescription drug discount cards may be used.
- participating locations: Massillon Rd., Uniontown W Market St., Akron Darrow Rd., Twinsburg S Main St., Akron E Market St., Akron Olde Eight Rd., Northfield Darrow Rd., Hudson

Dave's Markets

- Senior hour/at risk
- 7-8 am M-F
- 1st delivery free, then \$3.99
- Online

Fishers Foods

330.497.3005

- Senior hour/at risk 8-9 am,
- Online
- Senior delivery (free for orders \$50)
- Delivery provided by DoorDash

Giant Eagle

- Senior hour/at risk
- 6-7 am Mon, Tues, Wed
- 1st delivery free, \$5.95 after first delivery, free pick up, free prescription delivery
- Online order

Meijer

- Senior hour/at risk
- MW 7-8 am

Rite Aid

- Senior hour/at risk
- 9-10 am on weekdays

Sam's Club

- Senior hour/at risk
- 7-9 am Tues + Thurs, also concierge service
- 1st delivery free on Instacart, then \$8.99
- Online

Target

800-440-0680

- Senior hour/ at risk
- Tues and Wed (location dependent)

Walgreens

- drive thru shopping, senior and caregiver hour, discounts for seniors
- Tuesdays 8 am for in-store senior shopping
- pharmacy delivery
- Due to Covid-19, no fee for delivery. Fees vary by medication and insurance plans. Prescription drug discount cards may be used.
- participating locations:
Wooster Rd. N., Barberton,
100 Cleveland St., Elyria,
2645 State Rd., Cuyahoga Falls,
5411 N Leavitt Rd., Lorain

Walmart

- Senior hour/at risk
- Tuesdays 1 hr early (location dependent), at risk grocery pick up every day 7-8 am

Whole Foods

- Senior hour/at risk
- First hour of operation (location dependent)

Pet Care and Supplies

People Care Pet Pantry

330-389-5116 x2994

- Sandy Lake Rd, Ravenna, OH 44266
- Open for pickup in Ravenna and Ellet, can make deliveries for supplies. Call with info

Vantage Aging - Wheels for Wags

330-515-5605

Petco

- Curbside pickup, delivery, Instacart delivery
- varies @ location

Pet Supplies Plus

- Curbside pickup, delivery, Instacart delivery
- varies @ location

Wayne County Dog Shelter

330-345-1018

- Pet Supply Pantry



Enrichment

INTERNET ACCESS

Akron Area Internet Access

330-762-2832

- Find low-cost internet and computers in your area

Cox Connect2Compete

855-222-3252

- Up to 15 Mbps, no deposits/contracts, free modem
- \$9.95/month, must have one K-12 student in the household that participates in National School Lunch program, SNAP, or Temporary Assistance for Needy Families

Free Internet Hotspot

330-762-2832

- Borrowed hotspot, 90 day basis, 3GB data
- Apply; AMHA residents or voucher holders

Comcast

1-888-234-427

- Free broadband service for low-income families, low-cost computers
- To qualify for Comcast's Internet Essentials service, customers must be eligible for public-assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, or SSI.

AT&T Access

855-220-5211

- Up to 10 Mbps, no deposit/installation fee/contracts, free modem
- \$5-10/month, SNAP, no outstanding AT&T debt for 6 months

Spectrum

844-525-1574

- Up to 30 Mbps, no contract, free modem
- \$14.99/month, member of household must receive National School Lunch Program or SSI

PCs for People

216-930-5741

- Affordable computers and internet, mobile hotspot, 4G LTE service, modem service
- Must be below 200% poverty level or enrolled in income-based assistance program, \$15/month

Xfinity Internet

855-846-8376

- Up to 15 Mbps, no contract or installation fee
- One K-12 student in household participating in National School Lunch Program, or you receive HUD housing assistance, or you are a low income verified veteran or senior

Lifeline

1-888-234-4272

- Federal program lowers monthly cost of phone or internet

ISOLATION

ODA

1-833-ODA-CHAT (1-833-632-2428)

- Free, daily check-in by phone service for Ohio's older residents to ensure their well-being amid the ongoing coronavirus (COVID-19) public health emergency and beyond.
- OH residents age 60+ with a working phone number

Right at Home

Stark: 330-479-0033

Summit: 330-721-7590

- Daily calls to combat anxiety/depression/loneliness due to COVID19

AARP Friendly Voice

1-888-281-0145

- Calls to combat anxiety/depression/loneliness due to COVID19

The Friendship Line

800-971-0016

- 24 hr hotline for older adults and those with disabilities; outreach calls; non-emergency emotional support; crisis intervention

Vantage Aging Retired and Senior Volunteer Program

330-253-4597 ext. 166

- Telecare Phone a Friend Program/refer someone to receive calls
- Summit and Medina Counties only

ENTERTAINMENT

Cleveland Orchestra

WCLV 104.9a

- Performances by The Cleveland Orchestra air on WCLV 104.9, Sundays at 4:00 pm and Saturdays at 8:00 pm – as well as a new series, Lunchtime with The Cleveland Orchestra, every weekday immediately after BBC News at Noon.

EDUCATION

University of Akron Adult Focus

330-972-5793

Akron-Summit County Public Library

330-643-9000

Portage County District Library

330-527-4378

Wayne County Public Library

330-262-0916

Cleveland State University

216-687-5411

- Free/low cost audit courses for Ohio residents age 60+
- Fees may apply for textbooks/online courses

Cuyahoga Community College

216-987-3075

- Free/low cost audit courses for Ohio residents age 60+
- Fees may apply for textbooks/online courses

Stark County Library

330-452-0665

- 24/7 library, Kid's Activities, wifi resources, voting info, food distribution, local resources, etc



HEALTH AND FITNESS

YMCA

Contact your local YMCA

- Health and fitness videos

Natl Institute on Aging Go4Life

1-800-222-2225

- Motivation and safe strengthening exercises

SilverSneakers

866-584-7389

- On-demand home workouts
- Free for participating medicare plans eligible adults 65+

Yoga Squared Akron

330-212-4829

- Online yoga classes

Direction Home Akron Canton

30-899-5255

email lsmith@dhad.org

- Tai Chi: Moving for Better Balance

VOLUNTEERING

Cleveland Clinic

- DIY mask drop-off locations
Mercy Medical Center

Mercy Medical Center 330-489-1106

Aultman

330-363-6368 Ask for Lee Kenny
lee.kenny@aultman.org

Volunteer Services Dept. at Summa Health

330-375-3247

- email goffje@summahealth.org or call 330-375-7375
- Make hand sewn face masks that will be worn by both staff and patients of all Summa Health facilities. If you do not know how to sew, we can use volunteers to cut fabric and assemble kits that we mail out to our sewers. This opportunity can be done on-site at Summa or off-site.
- Assist with making plastic gowns. This requires no sewing. This opportunity can be done on-site at Summa.

Direction Home Akron Canton

330-776-4650

- Ask for Nate Wise
nwise@dhad.org

Resources and information were accurate at the time of printing. To be added to future resource guides, please contact the ADRC and asked to be added to our resource database.

Mental Health Resources/Counseling

Ohio COVID CareLine

1-800-720-9616

- Free, confidential health service to provide emotional support and assistance
- 8 am-8 pm, then rolls into National Suicide Hotline

ODA Check-In

1-833-ODA-CHAT (1-833-632-2428)

- Free, daily check-in by phone service for Ohio's older residents to ensure their well-being amid the ongoing coronavirus public health emergency and beyond.
- OH residents age 60+ with a working phone number

Crisis Text Line

Text HOME to 741741

Summit County ADM Board

330-434-9144

- Mental Health Hotline
- 330-940-1133**
- Addiction Helpline

Stark Co Critical Incident Stress Management Team

330-452-6000

- Coleman Crisis Center
- Ask for Stark County CISM for FREE 24 hr access.
- The Stark County CISM Team is made up of individuals trained to provide information, education, and mental health informed interventions to decrease common stress responses due to exposure or involvement in a critical incident. For first responders and community members

Wayne County

330-264-8498

- One Eighty

330-264-9597

- Ana Zao Community Partners

330-264-9029

- The Counseling Center of Wayne and Medina Counties
- Two free 30-minute sessions with a counselor for COVID-19 stress and anxiety

Ohio Dept. of Mental Health and Addiction Services

1-877-275-6364

or text '4HOPE' to 741741

- COVID-19 crisis hotline/crisis counseling

National Suicide Prevention Hotline

800-273-TALK

Substance Abuse and Mental Health Services Administration

800-662-4357

- Online locator and hotline to find local counseling services

SAMHSA Disaster Distress Helpline

800-985-5990

- 24/7 crisis counseling and support for caregivers and others experiencing disaster-related emotional distress

The Friendship Line

800-971-0016

- 24 hr hotline for older adults and those with disabilities; outreach calls; non-emergency emotional support; crisis intervention

Right at Home

Stark: 330-479-0033

Summit: 330-721-7590

- Daily calls to combat anxiety/depression/loneliness due to COVID19



Food Pantry

Akron Bible Church

Call 2-1-1 or 330-376-6660

- 340 E. South St., Akron 44311
- Food Pantry: Mondays, 4:30 pm - 5:30 pm
- United Way 211 referral

Akron Canton Regional Foodbank

330-535-6900 Open to the public, Limited Supply

- 50 Opportunity Parkway, Akron 44307
- Monday - Friday, 8:00 am - 4:00 pm
- Drive thru special dates/times

Akron Christian Reformed Church

330-733-8844

- 50 Marshall Ave, Akron 44303
- Fridays, 6:00 pm - 7:30 pm
- 44302 and 44303 Zip Codes only

Alliance Community Partnership

330-680-8130 Open to the public

- 215 East Market St, Alliance 44601
- Monday and Wednesday, 4:00 pm - 7:00 pm
- Tuesday, 9:00 am - 12:00 pm

Believer's Assembly Church

330-832-8998 Open to the public

- 131 Church St N, Beach City 44608
- 3rd and 4th Saturday of each month 10:00 am - 12:00 pm

Bread of Life

234-334-3486 Open to the public

- 347 Stanley Ave., Barberton 44203
- Food pantry: 3rd or 4th Saturday of each month, 10 am - 12 pm

Brimfield Community Cupboard

234-817-1284 Open to the public

- 1235 Tallmudge Rd, Kent 44240
- Tuesday and Thursday, 9:30 am - 11:00 am
- Limited delivery available

C.O.B. Outreach

330-745-8634 Open to the public

- 754 Kenmore Bl, Akron 44314
- Food Pantry: 1st and 3rd Mondays, 10:00 am - 12:00 pm
- 2nd and 4th Mondays, 5:30 pm - 7:30 pm

Canton Calvary Mission

330-454-8610 Open to the public

- 1345 Gibbs Ave NE, Canton
- Food Pantry: Wednesday 9AM-1PM, zip codes 44702, 44703, 44704, 44705, 44707, 44709, 44714

Catholic Charities of Portage County

330-297-7745 By appointment only

- 206 W. Main St, Ravenna 44266

Celebration Church

330-762-7458 Open to the public

- 688 Dan St., Akron 44310
- Thursday, 10:00 am - 4:00 pm
- 4th Wednesday of each month, 7:00 pm - 9:00 pm

Center of Hope

330-297-5454 Appointment only, Portage County

- 1081 W Main St, Ravenna

Christian Cupboard

330-297-5454 By appointment only

- 1034 W. Main St, Ravenna 44266
- Monday - Friday, 9:00 am - 2:30 pm

Church of Christ Ravenna

330-296-3637 Open to the public

- 3897 Summit Rd, Ravenna 44266
- 2nd Wednesday of each month, 9:00 am - 11:00 am

Church of Our Savior

330-535-9174 Open to the public

- 471 Crosby St, Akron 44302
- Food pantry: last Monday of each month, 7:30 am - 10:00 am

Community Action Wayne/ Medina

330-264-8677

- 905 Pittsburgh Ave, Wooster, OH
- Emergency food appointments
- Wayne/Medina

Community Bible Church

330-762-5673 Open to the public

- 3671 Tallmadge Rd, Rootstown 44272
- 4th Sunday of each month,
1:00 pm - 2:00 pm

Community Food Pantry

330-626-2239 Open to the public

- 9222 Route 43, Streetsboro 44241
- Monday 11:30AM-1:30PM,
Tuesday 11AM-1:30PM,
Wednesday 1PM-3:45PM,
Friday appointment only

Crown Hill Food Pantry

330-927-1716 Open to the public

- 9693 Benner Rd., Rittman 44270
- Last Thursday of each month,
2:00 pm - 5:00 pm, Last Friday of each
month, 10:00 am - 1:00 pm

Deliverance Christian Ministry

234-410-3031 Open to the public

- 1358 Cleveland Ave NW, Canton 44703
- Food pantry: 2nd Friday of each
month, 10:00 am - 1:00 pm

Eastern Road Church of God

330-927-0448

- 2600 Eastern Road COG, Rittman 44270
- Food Pantry: Tuesday and Saturday,
9:00 am - 12:00 pm, As supplies allow
- Wayne, Medina, Summit,
bring photo ID

First Faith Development

Call 2-1-1 Referral required

- 790 Easter Ave, Akron 44307
- Food pantry: Monday, Tuesday and
Thursday, 10:00 am - 2:00 pm
- Wednesday, 10:00 am - 11:30 am

Get a Meal, Cornerstone/City Lights

330-810-4576

- 3073 Conlin Dr, Akron 44319
- Food Pantry: Monday and Wednesday,
10:30 am - 12:00 pm
- Call to make an appointment
- Not accepting new attendees, but
previous attendees may continue to
receive

Kent Social Services

330-673-6963

- 1066 S. Water St., Kent 44240
- Monday - Friday, by appointment only

King's Kitchen

330-733-8701 Open to the public

- 1551 Canton Rd, Akron 44312
- Food Pantry: 2nd Thursday of each
month, 11:00am-12:00pm
- 4th Thursday of each month, 4:30 pm
- 6:00 pm

Lakeview Outreach

330-753-6661 Open to the public

- 211 Third St. NW, Barberton 44203
- Last Wednesday of each month,
5 pm - 6 pm

Open M

Call 2-1-1, United Way 211 referral

- 941 Princeton St, Akron 44311
- Food pantry: Monday -Thursday,
11:30 am - 2:00 pm
- 44301, 44307, 44308, 44311, 44320,
44321, 44224 Zip Codes only

Orville Loaves and Fishes

330-682-3686 Open to the public

- 925 N. Elm St., Orville 44667
- Last Monday of each month,
5:30 pm - 8:00 pm,
April 13, 10:00 am - 12:00 pm

Pavilion of Praise

330-753-1458 Open to the public

- 976 W. Waterloo Rd, Akron 44314
- Food pantry: Last Friday of each
month, 5:30 pm - 7:30 pm



People to People Ministries

330-262-1662

- 454 E. Bowman St, Wooster 44691
- Weekdays, 9:00 am - 12:00 pm, 1:00 pm - 5:00 pm
- Wayne County residents - may change service day to day

Peter Maurin Center of Akron

330-258-9006 Open to the public

- 1096 S. Main St, Akron 44301
- Food pantry: 2nd and 4th Saturdays of each month, 10:00 am - 12:00 pm

Randolph, Suffield, Atwater Food Shelf

330-628-1801

- 2643 Waterloo Rd, Mogadore 44260
- Monday and Thursday, 4:30 - 6 pm, Tuesday/Wednesday/Friday, 2:45 - 5 pm
- Referral from United Way 211 required, residents of Atwater, Randolph, and Suffield Townships only

Riverwood Community Chapel

330-678-7000 Open to the public

- 1407 Fairchild Ave, Kent 44240
- Friday, 10:30 am - 2:00 pm

Salvation Army - Canton

330-453-0158 Open to the public

- 420 Market Ave. S, Canton
- Food pantry: Tuesday - Thursday, 1:30 pm - 4:00 pm

Salvation Army - Creston Community Church

330-435-4485 Open to the public

- 111 Sterling St, Creston 44217
- Saturday, 10:00 am - 11:00 am

Salvation Army - Massillon

330-833-6473 By appointment only

- 35 Sixth St NE, Massillon, 44646
- Monday-Friday, 9 am - 3 pm

Salvation Army - NE Portage Foodshelf

330-326-6133

- 9005 Wilvern Dr., Windham 44288
- Monday and Tuesday, 12:00 pm - 3:30 pm
- Residents of Windham, Hiram, Garrettsville, Nelson, Freedom, Mantua, and Palmyra only

Salvation Army - Ravenna

330-296-7371 Open to the public

- 268 W. Main St, Ravenna 44266
- Tuesday and Thursday, 9:30 am - 11:30 am, 1:00 pm - 3:30 pm

Salvation Army Direct Distribution (Ravenna)

330-296-7371 Open to the public

- 9006 Wilvern Dr., Windham 44288
- 4th Tues of each month, 11:00 am - 1:00 pm, Super Pantry

Sarah's House

330-535-7272 Open to the public

- 414 Pine St, Akron 44307
- Food pantry: 3rd Sunday of each month, 8-10 am, 1st Sunday of each month, 5:30 pm - 6:30 pm

St. Barbara's Food Pantry

330-833-6898 Open to the public

- 2813 Lincoln Way NE, Massillon 44647
- 3rd Saturday of each month, 9:00 am - 10:30 am

The Carpenter's Cupboard

330-878-5179 Open to the public

- 206 Second St NW, Strasburg 44680
- 3rd Thursday of each month, 9:00 am - 11:00 am, 5:30 pm - 7:30 pm

The Lord's Pantry - Trinity Lutheran

330-812-0657 Open to the public

- 600 S. Water St, Kent 44240
- Last Saturday of each month, 9:00 am - 11:30 am

True North Church

330-868-3809 Open to the public

- 501 W. Line St, Minerva 44657
- 3rd Tuesday of each month, 6:45-7:30 pm

Upper Room Cultural Development Center

330-296-2178 Open to the public

- 3090 State Rte 59, Ravenna 44266

Wooster Hope Center

330-683-2242 Wayne County residents

- 807 S. Spruce St, Wooster 44691
- Friday, 10:00 am - 12:00 pm, Thursday, 6:00 pm - 8:00 pm

Word of Life

330-644-7971 Open to the public

- 1878 Killian Rd., Akron 44312
- 3rd Wednesday of each month, 5:00 pm - 8:00 pm

Apple Creek United Methodist Church

330-698-3101 Call ahead

- 269 W Main St, Apple Creek, 44606
- 3rd Saturday of the month, 10 am - 2 pm

Creston United Methodist Church

330-435-4701

- 166 S Main St Creston, 44217
- Thursday, 5:30 pm - 6:30 pm, Take out meals

Dalton Baptist Church

330-828-8302

- 400 Lincolnway Dr, Dalton 44618
- Mondays, 10:00 am - 10:30 am
- Photo ID, any county, 200% poverty level or below

United Methodist Church

330-658-7744

- 153 Church St, Doylestown, 44230
- 4th Saturday of each month, 8:30 am - 11:00 am, Or by appointment
- Chippewa Township, Photo ID, utility bill

Mennonite Church

330-857-3461

- 3987 Kidron Rd, Kidron 44636
- Order through church Facebook page
- Kidron, Mt Eaton, Apple Creek, Orrville, Dalton

Christ Church Friendship Meals

330-683-0715

- 301 N Main St, Orrville 44667
- Thursday, 5:15 pm - 6:30 pm, Takeout meal

Orrville Boys and Girls Club

330-683-4888 Open to the public

- 820 N Ella St, Orrville 44667
- Outside building

Orrville Christian Church

330-682-3686

- 925 N Elm St, Orrville 44667
- Last Monday of each month, 5:30 pm - 7:00 pm
- Wayne County residents, photo ID, income eligible

Orrville Mennonite Church

330-682-5801

- 1305 W Market St. Orrville 44667
- Mondays, 9:00 am - 12:00 pm

Crown Hill Mennonite Church

330-927-1716

- 9693 Benner Rd., Rittman, OH 4270
- Wayne County residents with income eligibility.
- Last Thursday of month 2-5PM, last Friday of the month 10AM-1PM.



Meals To Go - Meals pre-prepped and given out

C.O.B. Outreach

330-745-8634 Open to the public

- 754 Kenmore Bl, Akron 44314
- Wednesday, 5:30 pm - 6:45 pm

Canton Calvary Mission

330-454-8610 Open to the public

- 1345 Gibbs Ave NE, Canton
- Wednesday, 11:30 am - 1:00 pm
- Saturday, 6:30 pm - 7:30 pm
- kids food backpacks 1-HS

Carpenter's Cupboard

330-878-5179 Open to the public

- 206 Second St NW, Strasburg 44680
- 3rd Thursday of each month, 9:00 am - 11:00 am and 5:30 pm - 7:30 pm

Christian Cupboard

330-297-5454 Open to the public

- 1034 W. Main St, Ravenna 44266
- Monday, Tuesday, Wednesday, Friday, 11:30 am - 12:30 pm

Church of Our Savior

330-535-9174 Open to the public

- 471 Crosby St, Akron 44302
- 3rd and 4th Wednesday of each month, 5:45 pm - 7:00 pm

Cornerstone/City Lights

330-810-4576

- 3073 Conlin Dr, Akron 44319
- Meal - Last Monday of each month, 5:00 pm - 6:30pm
- Call to make an appointment
- Not accepting new but previous attendees may continue to receive

Deliverance Christian Ministry

234-410-3031 Open to the public

- 1358 Cleveland Ave NW, Canton 44703
- 2nd Friday of each month, 10:00 am - 1:00 pm

Feed My Sheep

330-923-1191 Open to the public

- 265 E. Cuyahoga Falls Ave, Akron 44310
- Friday, 11:30 am - 1:00 pm

First Faith Development

330-252-0671 Open to the public

- 790 Easter Ave, Akron 44307
- 2-1-1 referral needed

Friendship Meals

- 301 N. Main St, Orrville 44667
- Thursday, 5:30 pm

Good Samaritan

330-864-8520 Open to the public

- 410 Pasadena Place, Barberton 44203
- Call ahead — dates, times, and locations vary

Kent Social Services

330-673-6963 Open to the public

- 1066 S. Water St., Kent 44240
- Monday, Tuesday, Wednesday, and Friday, 11:30 am - 12:30 pm
- Thursday, 4:00 pm - 5:00 pm

King's Kitchen

330-733-8701 Open to the public

- 1551 Canton Rd, Akron 44312
- Hot Meal: 4th Thursday of each month, 4:30 pm - 6:00 pm

Lakeview Outreach

330-753-6661 Open to the public

- 211 Third St. NW, Barberton 44203
- Wednesday, 5:30 pm - 6:30 pm

Macedonia Baptist

330-724-0966 Open to the public

- 940 McKinley Ave, Akron 44306
- Meal: Tuesday 11:30 am - 12:30 pm

Middlebury Chapel

330-253-1921 Open to the public

- 82 S. Arlington St., Akron 44306
- Hot meal to go: Wednesday, 6:00 pm - 7:00 pm

New Exodus

234-678-9823 Open to the public

- 1063 S. Arlington St., Akron 44306
- Food Pantry: Tuesday 4:00 pm - 5:30 pm
- Meal: Tuesday, 6-7 pm

New Hope Baptist

330-865-9472 Open to the public

- 1706 S. Hawkins, Akron 44320
- 4th Thursday of each month, 11:00 am - 1:00 pm

Open M

Call 2-1-1 Open to the public

- 941 Princeton St, Akron 44311
- Each day during the last 2 weeks of each month, 11:30 am - 1:00 pm

Pavilion of Praise

330-753-1458 Open to the public

- 976 W. Waterloo Rd, Akron 44314
- 3rd Sunday of each month, 1:30 pm - 3:30 pm

Peter Maurin Center of Akron

330-258-9006 Open to the public

- 1096 S. Main St, Akron 44301
- Tuesday and Friday, 11 am - 2 pm
- Sunday, 12-3 pm

Refuge of Hope

- 715 Second St. NE, Canton
- Saturday, 11:00 am - 12:00 pm
- Friday, 4:30 pm - 5:30 pm
- Open to the public

S.A.L.T. Box Kitchen

330-854-2159 Open to the public

- 408 W. Market St, CanalFulton 44614
- 2nd and 4th Sunday of each month, 4:00 pm - 6:00 pm

Salvation Army

330-453-0159 Open to the public

- 420 Market Ave. S, Canton
- Breakfast: Monday - Friday, 9:00 am - 10:00 am
- Lunch: Monday, Wednesday, Friday, 11:00 am - 1:00 pm

Salvation Army - Massillon

330-833-6473 By appointment only

- 35 Sixth St NE, Massillon, 44646
- Fridays only, 11:00 am - 12:00 pm

Sarah's House

330-535-7272 Open to the public

- 414 Pine St, Akron 44307
- 3rd Saturday of each month, 8:00 am - 9:30 am



True North Church

330-868-3809 Open to the public

- 501 W. Line St, Minerva 44657
- 3rd Tuesday of each month, 5:00 pm - 7:00 pm

Upper Room Cultural Development Center

330-296-2178 Open to the public

- 3090 State Rte 59, Ravenna 44266
- Thursday 12-12:30 pm

Vantage Meals on Wheels

- Multiple

Visitation of Mary

330-535-4141 Open to the public

- 55 Broad St., Akron 44311
- Mondays (boxed) and Tuesdays (hot) 4:30 - 6 pm

Word of Life

330-644-7971 Open to the public

- 1878 Killian Rd., Akron 44312
- 3rd Wednesday of each month, 5 - 8:30 pm

Home Delivered Meals

Global Meals

614-252-4813

- Stark, Summit, Portage, Wayne
- Home delivered meals - regular service, but 14 days instead of 7, no sigs req'd
- May be delivered on Saturday or Sunday as necessary
- Subscribers

Mom's Meals

877-508-6667

- Stark, Summit, Portage, Wayne
- Home delivered meals- regular service
- Subscribers

Simply EZ

330-633-7490

- Stark, Summit, Portage, Wayne
- Home delivered meals - regular service
- Subscribers and private pay with card

Vantage - MOW

330-253-4597

- Stark, Summit, Wayne
- Home delivered meals still going out
- Congregate closed but on Monday gave 10 days of food to all attendees, ordered enough to give 10 more if continues
- Everyday
- Qualified seniors

Direction Home

877.770.5558

- Stark, Summit, Portage, Wayne
- Can't afford meals? Call us
- Age 60+, not currently on any Direction Home programs

Bhutanese Response Assistance Volunteer Effort (BRAVE)

614-396-8965

234-738-5598; 234-706-9892

- Cuyahoga Falls, Munroe Falls, Tallmadge, Fairlawn, Akron, Stow, Kent
- BRAVE is an all-volunteer-run project designed to use community resources to support families and individuals impacted by COVID-19.
- Immigrant and refugee communities

Economic Resources

Insurance coverage (health)

614-644-2658

- The Ohio Department of Insurance has requested that certain insurance companies ensure that members have access to needed healthcare services to test for and treat COVID-19.

HEAP or PIPP Information

DHAD: 877-770-5558

- maintain or reduce energy costs for businesses and homes

Locate Community Action Agency

Stark: 330-454-1676

Wayne: 330-264-8677

Summit: 330-376-7730

Portage: 330-297-1456

- Local non-profits that reduce poverty and help low-income people

In-demand jobs

Governor's Office of Workforce Transformation

614-466-5055

- Resources for economic support in small businesses, available jobs

Internet service availability

Connected Nation Ohio

877-846-7710

- Changes by Internet Service Providers

County WIC programs

DHAD: 877-770-5558

- SNAP/Ohio Food Assistance Program information about safe pickup and expanded locations, additional support

Ohio Unemployment benefits

833-604-0774

- Individuals filing weekly claims should do so on the day of the week based on the first letter of their last name:
A through H: Sunday, I through P: Monday, Q through Z: Tuesday, All - Wednesday through Saturday.

Consumer Financial Protection Bureau

855-411-2372

- Financial Help for Older Adults

AARP

888-687-2277

- Credit Card + Pandemic FAQ



Scams

Advice from the US Attorney's Office Regarding Scams

- Independently verify the identity of any company, charity, or individual that contacts you regarding COVID-19.
- Check the websites and email addresses offering information, products, or services related to COVID-19. Be aware that scammers often employ addresses that differ only slightly from those belonging to the entities they are impersonating. For example, they might use "cdc.com" or "cdc.org" instead of "cdc.gov."
- Be wary of unsolicited emails offering information, supplies, or treatment for COVID-19 or requesting your personal information for medical purposes. Legitimate health authorities will not contact the general public this way.
- Do not click on links or open email attachments from unknown or unverified sources. Doing so could download a virus onto your computer or device.
- Make sure the anti-malware and antivirus software on your computer is operating and up to date.
- Ignore offers for a COVID-19 vaccine, cure, or treatment. Remember, if there is a medical breakthrough, you won't hear about it for the first time through an email, online ad, or unsolicited sales pitch.
- Check online reviews of any company offering COVID-19 products or supplies. Avoid companies whose customers have complained about not receiving items.
- Research any charities or crowdfunding sites soliciting donations in connection with COVID-19 before giving. Remember, an organization may not be legitimate even if it uses words like "CDC" or "government" in its name or has reputable looking seals or logos on its materials. For online resources on donating wisely, visit the Federal Trade Commission (FTC) website.
- Be wary of any business, charity, or individual requesting payments or donations in cash, by wire transfer, gift card, or through the mail. Don't send money through any of these channels.
- Be cautious of "investment opportunities" tied to COVID-19, especially those based on claims that a small company's products or services can help stop the virus. If you decide to invest, carefully research the investment beforehand. For information on how to avoid investment fraud, visit the U.S. Securities and Exchange Commission (SEC) website. For the most up-to-date information on COVID-19, visit the Centers

for Disease Control and Prevention (CDC) and World Health Organization (WHO) websites.

SCAMS

- Do not open your door to anyone claiming they can test you immediately for a price. They do not have the means to test anyone and only want your money
- Apple is not giving out free iPhone 11 phones with updates on the virus. If you are offered a free phone, it is most likely to get your personal information.
- Cybercriminals are pretending to be from the Centers for Disease Control selling unapproved products to "combat" the virus - teas, essential oils, and colloidal silver. These products could cause serious health risks in some people. The FTC says there are no products at this time to treat or cure the virus.
- Fake emails from the World Health Organization are allowing access to your personal information when you click the link. Do not open a link in an email.
- Falsified Medical Documents: FBI warns of individuals providing falsified medical documents claiming positive COVID-19 test results to employers. (Summit County EMA) There are other links to emails regarding important information on the virus. Once you click on the link, they can gain access to your personal information or download malware to corrupt your computer. Investments in research and development scams: Seniors are receiving phone calls regarding investment opportunities in companies that are purportedly researching and developing a vaccine. Legitimate investments will not seek funding through random phone campaigns. Contact your personal licensed investment advisor or the state Attorney General's office to verify veracity.
- Home sanitation scam: Seniors are being targeted with phone or online offers to have their homes cleaned and sanitized, but these offers require prepayment.
- Supply scams: Scammers are creating fake shops, websites, social media accounts, and email addresses claiming to sell medical supplies currently in high demand, such as surgical masks. When consumers attempt to purchase supplies through these channels, fraudsters pocket the money and never provide the promised supplies.
- Provider scams: Scammers are also contacting people by phone and email, pretending to be doctors and hospitals that have treated a friend or relative for COVID-19, and demanding payment for that treatment.

- Facebook challenge scams: Trends going around on social media consist of challenges and questionnaires that encourage you to post personal information. Sharing information like cars you've owned, what high school you graduated from, the year you graduated, where you were born, your mother's maiden name, etc. can all be used by hackers to bypass security questions for your online accounts.
- Fake check scams: Someone sends you a check or money order and asks you to deposit it in your account and wire transfer back the money, minus a nice bonus for you, a "thank you" for helping. Regardless of the pitch, the result is the same: The check or money order you received is counterfeit. It will be returned to your bank unpaid, and the full amount will be deducted from your account. (Ohio Attorney General Dave Yost)
- Grandparent scams: A con artist poses as your grandchild, claims to be in trouble, and asks you to send money via wire transfer or prepaid card. If you're suspicious, ask a question only a family member would know how to answer, and call your son or daughter to confirm the claim. (Ohio Attorney General Dave Yost)
- Home improvement scam: Door-to-door contactors offer to repair your roof, pave your driveway, or trim your trees for a great price. After you pay, the contractor disappears without doing the work or after doing a poor job. Never pay in full upfront. If you are solicited at your home, you have three days to cancel the contract, and work should not begin within that period. (Ohio Attorney General Dave Yost)
- Fake Check Scams: Someone sends you a check or money order and asks you to deposit it in your account and wire transfer back the money, minus a nice bonus for you, a "thank you" for helping. Regardless of the pitch, the result is the same: The check or money order you received is counterfeit. It will be returned to your bank unpaid, and the full amount will be deducted from your account. (Ohio Attorney General Dave Yost)
- You likely will not need to pay anything out of pocket to get the vaccine during this public health emergency.
- You cannot and should not pay to put your name on a list to get the vaccine or get early access to it.
- No one from Medicare or the Health Department will contact you to receive the vaccine. Similarly, no one from a vaccine distribution site or health care payer, like a private insurance company, will call you asking for your Social Security number or your credit card or bank account information to sign you up to get the vaccine.
- Beware of providers offering other products, treatments, or medicines to prevent the virus. Check with your health care provider before paying for or receiving any COVID-19-related treatment.
- If you get a call, text, email, or even someone knocking on your door claiming they can get you early access to the vaccine, do not answer or reply.
- No one should call and ask for personal/financial information regarding the gettingwiser.org
- IRS Scams- You may receive a call from the IRS/a Washington D.C. phone number requesting that you immediately pay back taxes over the phone. The caller may know some personal details, but the real IRS should only contact you by mail and won't ever ask for a credit card number/purchase over the phone. (Stow Police Dept)
- Money Mule Scams- Callers may offer you a job or sweepstakes prize and then ask you to transfer money or gift cards to others. The money may seem real at first, but could get you into legal trouble with the bank later on. Keep your money to yourself. (Stow Police Dept)
- Tech Support- Computer pop-ups that seem like they are from Microsoft/Apple/Google/etc. may appear on your screen asking you to scan for malware or claim that your computer has a virus. Only run virus scans through your personal, installed virus scanner if you have one and do not click on the pop-ups. (Stow Police Dept)
- Robo-Calls- Always hang up on unwanted spam callers, even if they are calling from a local area code or your own phone number. Do not press any additional buttons. (Stow Police Dept)
- Prize Calls and Emails- Callers or emails may claim you won a giveaway, trip, or prize and say that you need to pay taxes or fees to claim your prize. (Stow Police Dept)
- Medicare Scams- Beware of ads and scammers that claim you need a new healthcare card, discounted insurance, or to provide your Medicare number. Call the Medicare line (1-800-MEDICARE) or your healthcare providers and insurance companies directly to ask if there's an issue with your card. (Stow Police Dept)

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Get Started

Our assistance is FREE
to residents of Summit County.

Contact us today
for an in-home assessment.

800.421.7277

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gettingwiser.org