DIRECTION HOME AKRON CANTON

AREA AGENCY ON AGING & DISABILITIES

Serving North East Central Ohio

ACCREDITED NCQA CASE MANAGEMENT FOR LONG-TERM SERVICES & SUPPORTS 3 YEARS



Direction Home Akron Canton Area Agency on Aging & Disabilities

Main Line: 800-421-7277

Aging & Disability Resource Center: 877-770-5558

www.dhad.org

DIRECTION HOME
AKRON CANTON AREA AGENCY ON AGING & DISABILITIES

Our Mission

We provide choices for people to live independently in the place they want to call home.

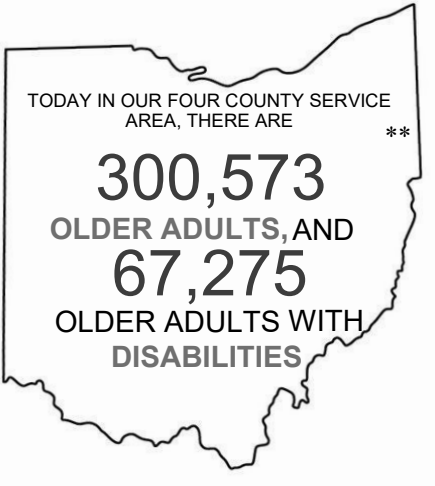
Our Vision

Direction Home Aging and Disabilities will be the central access point and the preferred long-term care management organization for all people with disabilities.

* BY 2030, 25% OF OHIOANS
WILL BE SENIORS
COMPARED TO 17.5% TODAY

BY 2032, THE NUMBER OF OLDER OHIOANS WITH DISABILITIES
WILL NEARLY DOUBLE

IN 2035,
OLDER ADULTS WILL OUTNUMBER CHILDREN
FOR THE FIRST TIME IN U.S. HISTORY



Our History

The Area Agencies on Aging were created as a result of the Older Americans Act (OAA). The OAA was designed to provide services to older persons not adequately served by other public and private systems. OAA dollars fund many senior services that enable older Americans to remain in their own homes and communities, thereby avoiding unnecessary and costly institutionalization.

In recent years, Direction Home Aging and Disabilities has broadened our scope to offer long-term services and supports to Medicaid recipients and other qualifying individuals.

Who We Are

Direction Home Akron Canton Area Agency on Aging & Disabilities (DHAD) is a private, non-profit (501c3) organization that helps older adults and people with disabilities thrive in the places they want to call home. With a comprehensive network of service providers, access to the most up-to-date information and a unique person-centered approach, we make sure our clients feel safe and comfortable. We also provide family caregiver support programs, consumer protection and educational opportunities.

A deeply committed leader in long-term care, Direction Home Aging and Disabilities supports those struggling with mobility, transportation, meal prep, medical bills, home repair and more – always with the goal of empowering the elderly and individuals with disabilities. For 50+ years, we have served thousands of people throughout Portage, Stark, Summit and Wayne counties.

Call us today for more information!
877-770-5558

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Direction Home Aging & Disabilities

Program or Service	Program Benefits Please note: Benefits listed are those most commonly utilized. Additional benefits may be available.
Aging & Disability Resource Center (ADRC) Information and Assistance	FREE information regarding: • Community programs and services • Resource information
Alzheimer's and/or Family Caregiver Respite	• Personal care services • Minor home modifications • Care management • Homemaker service • Adult day services • Transportation
Family Caregiver Support Program	• Information & assistance, education & training • Support groups • Referrals to relevant programs/agencies
Assisted Living Waiver	• Assisted living services • Community transition services • Care management
Assessment and Consultation	• FREE in-home visit • Evaluation of eligibility for community programs and services • Resource information
Care Coordination	• Personal care • Home delivered meals • Homemaker service • Emergency response systems
Wellness Trainings	• FREE educational workshops designed to increase self-efficacy and promote healthy behavior
Long-Term Care Ombudsman Program	• Long-term care facility and home care complaint investigation • Consumer advocacy • Long-term care selection assistance

Programs and Services

Eligibility
• Anyone seeking long term services and supports • Information can be provided over the phone, via email, traditional mail or at an in-home assessment
• Individuals with Alzheimer's or related dementia • Caregivers of individuals with Alzheimer's, related dementia, or meeting the definition of frail • Have an active caregiver • Care recipients aged 60+
• Free for family caregivers • Caregiver respite only available for caregivers of individuals on the Care Coordination Program
• Individuals age 21 or older • Eligible for Medicaid • With needs between home-based and nursing-home care levels
• Anyone seeking long term services and supports • Schedule a FREE in-home assessment
• Adults in home or community-based settings • Age 60 or older
• Older adults with chronic conditions • Caregivers of older adults with chronic conditions
• Individuals receiving or received care in a long-term care facility or care in a community-based setting • Individuals seeking facility selection assistance

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Direction Home Aging & Disabilities

Program or Service	Program Benefits Please note: Benefits listed are those most commonly utilized. Additional benefits may be available.
MyCare Ohio	• All standard benefits available through traditional Medicare and Medicaid programs • Coordinated medical, behavioral and long-term care
PASSPORT Waiver	• Personal care • Homemaker service • Minor home modifications • Adult day services • Transportation • Home medical equipment • Emergency response systems
Transitional Care Program	• Coaches patient through transition from hospital to home setting • Identifies personal health goals • Empowers patient to self-manage care • Identifies risk factors for re-hospitalization • Medication reconciliation
GUIDE	• Person-centered support for the dementia client and their caregiver • Comprehensive assessments • Personalized care plans & ongoing support • Annual stipend for in-home or adult day care respite
Veteran's Directed Care	• Veterans can make choices about services and supports and hire professionals to provide them, with help from a care manager
Veterans on Medicaid	• Assists veterans with understanding their benefits and options for VA pension/ compensation/benefits • Transition to a VA or VA-contracted care facility (if eligible)

Programs and Services

Eligibility

- Ohioans over the age of 21
- Eligible for Medicaid
- Eligible for Medicare
- In need of skilled or intermediate level of care

- Adults in a home or community-based setting
- Age 60 or older
- Eligible for Medicaid
- In need of skilled or intermediate level of care

- Membership with participating MMO or other participating program^

^If you represent an MMO or health system who would like to add transitions to your programming, please contact Patrick Clevidence at 330-899-5301 or pclevidence@dhad.org.

- Individuals with a dementia diagnosis
- Enrolled in *traditional* Medicare parts A & B
- Residing *outside* of an assisted living, residential care community (RCC), Memory Care Unit, group home, rest home or nursing home
- Not enrolled in a Medicare Advantage Plan, or hospice care or PACE program

- Veterans with complex, chronic medical needs requiring long-term assistance with personal care
- Meets clinical criteria through Louis Stokes Cleveland VAMC

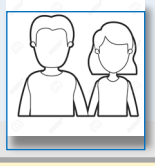
- Veterans currently residing in a nursing care facility
- With a 70% or higher service-connected disability, or 60% with unemployment status
- Currently receiving Medicaid

Who we serve

855+
Members under 60 years

5,500+
Members ages 60-80 years

2,000+
Members 80+ years



1,200+
in PASSPORT

200+
in Assisted Living

6,500+
in MyCare Ohio across Anthem, Buckeye, Molina, CareSource

200+
in Care Coordination

100+
in Veterans Directed Care

710+
in Portage

2,100+
in Stark

4,700+
in Summit

530+
in Wayne



2,400+ Elder Rights complaints investigated each year with **98%** satisfaction & **94%** satisfaction in our care management services



We educate our audience with:

Speaker's Bureau presentations

Free, unbiased **Medicare seminars**



Workshops, trainings, health & wellness classes, and Continuing Education programs



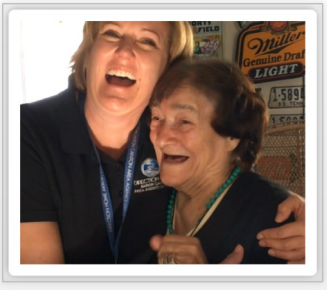
6,200+ Assessments **completed** each year



31,000+ **annual** referrals made to our Resource Center

Resulting in over 8,000 individuals successfully living at home with improved quality of life

Cecilia's Story



Cecilia is a hero. In World War II, Cecilia not only delivered provisions and contraband to Polish resistance fighters but she helped three American pilots escape Germany. Cecilia is an outgoing woman, eager to share stories of her incredible life, sing songs, and speak in one of the seven languages she knows. Unfortunately, Cecilia struggles with the loss of her eyesight, cardiac concerns, and mobility issues. After starting a kitchen fire due to her poor eyesight, Cecilia knew it was time to get some help.

Since joining our program, Cecilia has been connected with an aide who assists Cecilia with cooking, cleaning, and other chores. The best part for Cecilia is that her aide, Ella, speaks Polish! Cecilia is able to converse with Ella in her native tongue and now has a connection to her homeland. Cecilia is grateful that her Care Manager, Patty, was able to find such a perfect match for her.

Bonnie's Story



Bonnie's husband was diagnosed with Alzheimer's and they didn't qualify for Medicaid. Then Bonnie got sick too. She couldn't take care of her husband. She couldn't even climb steps because her hips and knees couldn't take the strain. She thought that her only choice was to place her husband in a nursing facility. Thankfully, Bonnie decided to find an alternative. She contacted Direction Home Aging & Disabilities and she and her husband were placed in the Care Coordination program.

Direction Home provided Bonnie and her husband with an aide who helped with household chores and provided personal care for Bonnie's husband. Sadly, Bonnie's husband lost his battle shortly after. The Care Coordination program continues to provide an aide for Bonnie to help with the household chores. Bonnie says that it is good to know that her Care Manager is there, helping her to remain independent. "This program is wonderful. I don't want to leave my house unless I absolutely have to."

Notes

*Honeck, J., Bird, M., & Regionomics LLC. (2014). *Aging Ohio: The Impact of Demographic Change on State Fiscal Policy*. Cleveland, Ohio: The Center for Community Solutions.
**United States Census Bureau. (2021). *Quick Facts*. Retrieved from Census.gov: https://www.census.gov/quickfacts/fact/table/waynecountyohio,portagecountyohio,starkcountyohio,summitcountyohio,OH/PST045221

As an equal opportunity employer, DHAD complies with all applicable federal and state non-discrimination laws and will not tolerate discrimination based on race, color, language, military status, disability, genetic information, sexual orientation, national origin, ancestry, religion, sex, or age.

Direction Home Aging & Disabilities is a private, nonprofit organization that provides individuals with functional disabilities the tools needed to remain independent in home and community-based settings. We partner with managed-care organizations, hospitals, and community leaders to provide the resources needed to empower those seeking long-term care.

Contact:

1949 Town Park Boulevard Uniontown, OH 44685

www.dhad.org

Toll Free (general line): 800-421-7277

Information and assistance through the Aging & Disability Resource Center: 877-770-5558

Hours: Monday – Friday, 8am – 5pm

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www.dhad.org/refer

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